FAQ’S

Visa Procedures

Registration (FRROs/FROs) Related

1. Where can I raise my complaint regarding my visa application and FRRO registration?

For any queries related to visa matters and PIO, the VISA SUPPORT CENTRE may be contacted through below mentioned phones/e-mails. Phone No.-91-11-22560198/22560199 E-mail-visasupport@nic.in For queries related to OCI: E-mail- helpdesk-oci@gov.in FRRO contact list can be accessed at: Link

2. I lost my passport in India, what should my next steps be and who should I reach out to?

The following steps are to be taken in case of loss of passport: 1. Report to nearest Police station and take First Information Report (FIR) copy. 2. Contact the FRRO/FRO where foreigner is registered with the copy of the FIR and do the necessary formalities. 3. Contact the embassy of the foreigner’s Nationality country with FRRO report and do the necessary formalities. 4. Foreign students should report to the concerned institution/university to which student is associated. Further details can be accessed at Link

3. Is it possible to get a duplicate copy of the FRRO registration?

If any certificate of registration, issued under these rules is lost or destroyed, the foreigner to whom it was issued, shall make or send to the Registration Officer of the district a report on how was it lost or destroyed and a copy of police report to issue a duplicate copy of the certificate of registration. For more information, click here

4. What should one do with the certificate of registration, when departing from India?

Foreign nationals when leaving India shall surrender his certificate of registration either to the registration office of the place where he/she is registered or the immigration office at the post/check exit at the time of final departure from India. Please refer to Link for more information.
5. What if one cannot register within 14 days?

A penalty in Indian currency equivalent to $30 in case of late registration is charged. This fee may be revised from time to time. Please refer to Link for more information.

6. What is FRRO registration?

The Foreigner Registration Office (FRO) is the primary agency to regulate the registration, movement, stay, departure and for recommending the extension of stay in India. Foreigner Regional Registration Offices (FRRO) are the regional FROs established across India. Nodal Ministry for FRROs/ FROs is the Ministry of Home Affairs. For more information, click here.

7. For whom is it mandatory to register with FRRO?

All foreigners (including those of Indian origin) visiting India on long term (more than 180 days) Student Visa, Medical Visa, Research Visa and Employment Visa are required to get themselves registered with the Foreigners Regional Registration Officer (FRRO) or Foreigners Registration Officer (FRO) of the jurisdiction where the foreigner intends to stay, typically within 14 days of arrival. For more information, click here.

8. Who is exempted from FRRO registration?

Foreign nationals visiting India are not required to register if their duration of stay in India is less than 180 days. Other than that, those foreigners will not be required to get themselves registered who have entered India on a long-term visa provided their continuous stay in India does not exceed 180 days. For more details, please refer the link.

9. I lost my passport in India, what should I do now?

The following steps are to be taken in case of loss of Passport: 1. Report to nearest Police station and take First Information Report (FIR) copy. 2. Contact the FRRO/FRO where foreigner is registered with the copy of the FIR and do the necessary formalities. 3. Contact the Embassy of the foreigner’s Nationality country with FRRO report and do the necessary formalities. 4. Foreign students should report to the concerned Institution/ University to which student is associated. Further details can be
10. Where can I raise my complaint regarding my visa application and FRRO registration?

For any queries related to visa matters and PIO, the VISA SUPPORT CENTRE may be contacted through below mentioned phones/e-mails. Phone No.-91-11-22560198/22560199, E-mail-visasupport@nic.in For queries related to OCI: E-mail- helpdesk-oci@gov.in FRRO contact list can be accessed at the following link.

11. Is registration with Foreigners Regional Registration Office (FRRO) / Foreigners Registration Office (FRO) mandatory for every foreign national arriving in India?

Registration with Foreigners Regional Registration Office (FRRO)/ Foreigners Registration Office (FRO) is mandatory for foreign nationals within 14 days from their date of arrival in India if their visa is valid for longer than 180 days or if the visa stamp specifically requires this registration. Certain categories of visitors are also required to register with the police authorities. However, foreign nationals (except Pakistan nationals) are permitted to depart from India within 14 days of arrival without registering with the FRRO/ FRO. For more information, click here.

12. What is the usage of Foreigner Regional Registration Offices (FRRO) registration after departing from India?

Foreign nationals when leaving India shall surrender their Certificate of Registration either to the Registration Officer of the place where they were registered or to the Immigration Officer at the port/check post of exit at the time of departure from India. It is not necessary for foreign nationals to seek departure clearance and they can straightaway depart from the Immigration Check Point, except citizen of Pakistan or Afghanistan. For more information, click here.