

## IT BPM

1. (DeitY)

?

	a) :	(ITIR)
	b) R & D :	R & D 150 %
가 . R & D		가
i) IT (SIP-EIT) Scheme). c)	:	ii) MGS (Multiplier Grants

2. IT BPM

?

IT BPM	56 %
(MEITY)	25
16 가	67 18

3. BPO

IT

?

2000 9 26	CBDT (Central Board of Direct Taxes)	890E	IBPS
BPO	IT	. i)	. ii)
iii)	. iv)	. vi)	. vii)
viii)	. ix)	. x)	. xi)
xiv)	. xv)	. NASSCOM	BPO IT 가
가		가	. 1)
(CIS)-CIS	,	,	,
IT	,	,	,
. 2)	(F & A)-F & A	,	( , ) ,
( : , )			3)

BPM  
 (CIS), (F & A)  
 (HRM), BPM 4) -HR BPM  
 , , HR  
 , , 가

**4. (MeITY)** ?

가 . 1)  
 (STP) : STP 1991  
 a) b) 가 가 c) 100 % FDI . 2)  
 (SEZ) : 100 % a)  
 b) SEZ IT BPM

**5. 가가 IBPS** ?

가 1956/2013  
 26 % 3  
 (26 %)

**6. PayGov** ?

(DeitY), of India Govt  
 NSDL Database Management Limited (NDML)  
 'PayGov'  
 PayGov  
 NDML